AlertMessage
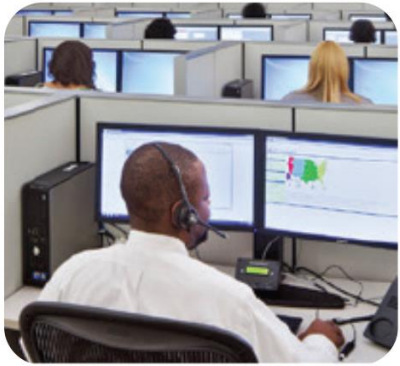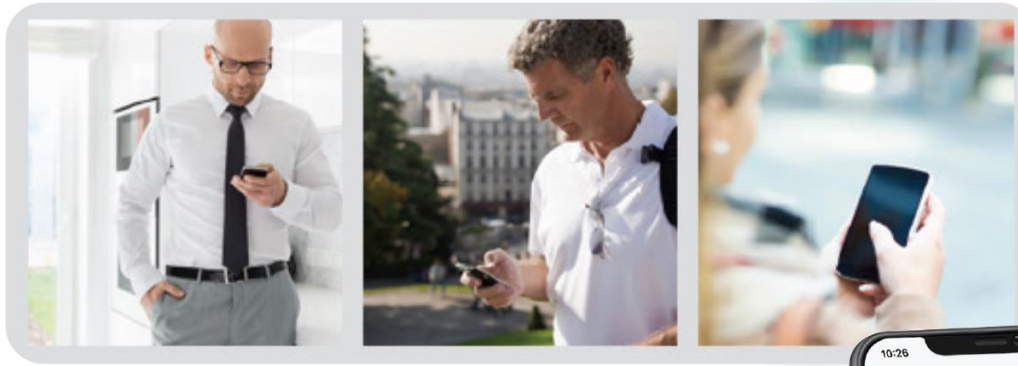
Alarm monitoring tailored for the reality of how people live their lives
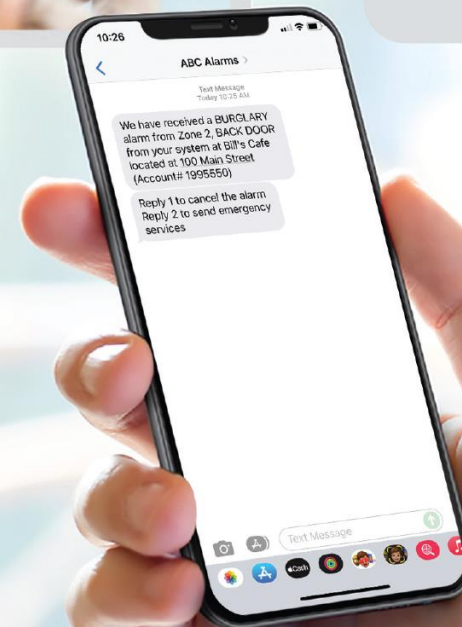
Affiliated Monitoring receives an alarm event

Text message is immediately sent to all authorized account contacts, alerting them of the alarm event

AlertMessage guides customers through addressing the alarm entirely through SMS

If no response received, monitoring center to follow standard protocols.

10:26

ABC Alarms
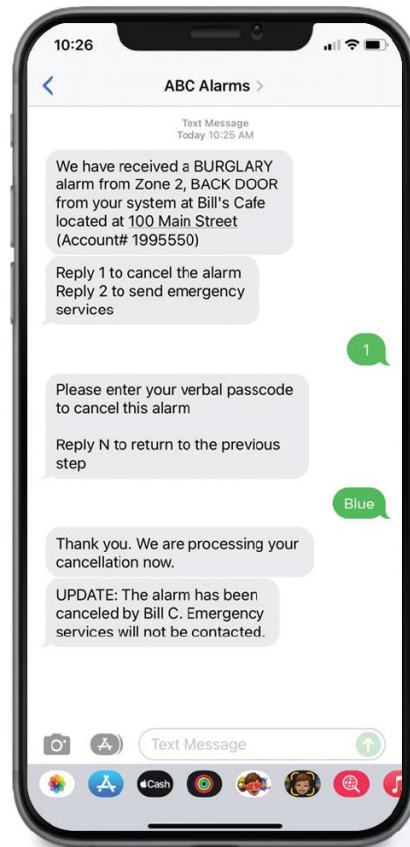
Text Message
Today 10:25 AM

We have received a BURGLARY alarm from Zone 2, BACK DOOR from your system at Bill's Cafe located at 100 Main Street (Account# 1995550)

Reply 1 to cancel the alarm
Reply 2 to send emergency services

Text Message

AlertMessage

Instant Notification • Cancel False Alarms • Get Emergency Assistance • Real-Time Updates

Cancel/Disregard Alarm

Get Emergency Assistance

Cancel an alarm or get help immediately with a quick reply

Alarm details are provided to determine appropriate next step

Customers are alerted about actions taken by operators and others on the call list

Avoid unnecessary phone calls and notifications

Provide help quickly when customers need it most

Real-time updates via SMS